

SUBMISSION FORM

Individual community facility survey

Community spaces play an important role in everyday life across Kāpiti. From libraries and halls to sports venues, clubrooms, schools and churches, these spaces help bring our communities together.

Kāpiti Coast District Council is developing a district-wide Community Facilities Network Approach to look at how all these spaces, whether owned by Council or run by clubs, schools, churches and community groups, can work together to meet our communities' needs now and in the future.

We want to hear from you!

This survey is your chance to tell us how you use a particular community facility, what works well, what could be improved and how you think it can continue to support our communities into the future.

You can complete a separate survey for as many different facilities as you like.

DO IT ONLINE

The easiest way to have your say is by completing the survey online.

- Scan the QR code or visit the website
- Email us at haveyoursay@kapiticoast.govt.nz

Feedback closes 11.59pm, Sunday 29 November 2026

OR

COMPLETE THIS FORM

- Drop it into one of Council's Have Your Say boxes at libraries and Council Service Centres
- Or, post it to Kāpiti Coast District Council, Private Bag 60601, Paraparaumu 5254

HAVE YOUR SAY AND BE IN TO WIN...

As a thank you, we've got five $100 Prezzy Cards up for grabs. Every eligible survey you complete gives you another chance to win!

Kāpiti Coast DISTRICT COUNCIL
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Tell us about the facility

1. Please select which area the facility is located in
Select one answer only.

□ Ōtaki
□ Te Horo
□ Waikanae
□ Waikanae Beach
□ Paraparaumu
□ Raumati
□ Paekākāriki

2. Please select which facility type it is
Select one answer only.

□ Libraries
□ Halls and centres
□ Indoor sport venues
□ Clubrooms and society buildings
□ Arts venue
□ Public toilets

3. Please provide the facility name

About you

4. Are you submitting as an individual or on behalf of an organisation/group
Select one answer only.

□ Individual (GO TO QUESTION 7)
□ Organisation/group

5. What is the name of your organisation/group?

Reasons for using this facility

6. Why does your group use this facility?
Select all that apply.

□ We own it
□ Our club/group is based here
□ It is close to where our members/users live
□ It is easy to get to
□ It offers the spaces and facilities we need
□ The opening hours suit our activities/services
□ It is affordable
□ We feel welcome and comfortable here
□ It is the only suitable facility available to us
□ Other (please tell us)

7. Why do you personally use this facility?
Skip this question if you are an organisation/group .
Select all that apply.

□ It is close to where I live, work or study
□ It is easy to get to
□ It offers the activities or services I need
□ The facilities and spaces meet my needs
□ The opening hours or activity times suit me
□ It is affordable
□ I feel welcome and comfortable here
□ My club or group uses this facility
□ Friends or family use this facility
□ It is the only suitable facility available to me
□ Other (please tell us below)

Your use of the facility

8. What do you use this facility for?
Select all that apply.

□ Use computers, Wi-Fi, printing or other technology
□ Read, study, work or relax
□ Hire a meeting room or other space
□ Attend a community event or meeting
□ Borrow or browse books, toys and other materials
□ Library programme such as storytime
□ Art, craft, music, theatre, or creative activity
□ Hobby or recreation activity eg bridge, mahjong
□ Competitive sport league or training
□ Watch a sporting activity or event
□ Recreation, fitness, exercise, martial arts or dance
□ View a live performance of theatre, dance, music
□ View artworks or displays
□ Meet or socialise with others
□ Access advice or support
□ Visit Council service desk
□ Club/group function
□ Private function or party
□ Other (please tell us below)

9. How often do you visit/use the facility?
Select one answer only.

□ Once a week or more
□ 1-3 times a month
□ Once every 2-3 months
□ Once every 4-6 months
□ Once a year
□ Not sure

10. Would you like to use or get more access to the facility?

□ Yes
□ No

11. Generally, what times of the day do you usually visit/use the facility?
Select all that apply.

□ Weekdays before 3pm
□ Weekdays 3pm - 6pm
□ Weekdays after 6pm
□ Weekend before midday
□ Weekend 12pm - 6pm
□ Weekend after 6pm

Rating and improvements

12. How do you normally travel to the facility
Skip this question if you are an organisation/group.
Select all that apply.

□ Walk / run / mobility device
□ Bike / scooter / skate
□ Public transport – bus or train
□ Private car
□ Taxi / Ride-share
□ Other

13. How would you rate the following about the facility?

Information/Signage about facilities/services
□ Excellent □ Good □ Ok □ Not so good □ Poor
Location and visibility
□ Excellent □ Good □ Ok □ Not so good □ Poor
Opening hours
□ Excellent □ Good □ Ok □ Not so good □ Poor
Busyness
□ Excellent □ Good □ Ok □ Not so good □ Poor
Standard and condition
□ Excellent □ Good □ Ok □ Not so good □ Poor
Suitability for my activities
□ Excellent □ Good □ Ok □ Not so good □ Poor
Inclusive for my needs
□ Excellent □ Good □ Ok □ Not so good □ Poor
Cost to use
□ Excellent □ Good □ Ok □ Not so good □ Poor
Cleanliness
□ Excellent □ Good □ Ok □ Not so good □ Poor

16. Is there anything that you want to improve or change about the facility?

□ Yes. Please, tell us what you would improve or change below
□ No

About you

Age group:

☐ Under 10 ☐ 10-14 ☐ 15-19 ☐ 20-24 ☐ 25-29
☐ 30-34 ☐ 35-39 ☐ 40-44 ☐ 45-49 ☐ 50-54
☐ 55-59 ☐ 60-64 ☐ 65-69 ☐ 70-74 ☐ 75-79
☐ 80-84 ☐ 85 and over

Gender

☐ Male ☐ Female ☐ Other identity

What is your ethnicity?

Select all that apply.

☐ NZ/European ☐ Māori ☐ Pacific peoples
☐ Asian ☐ Prefer not to say
☐ Other _____

What area do you live in?

Select one answer only.

☐ Paekākāriki ☐ Raumati ☐ Paraparaumu
☐ Waikanae ☐ Te Horo ☐ Ōtaki
☐ Other _____

Please provide your name and email if you'd like to receive updates as the project progresses.

First name

Last name

Email address

THANK YOU FOR COMPLETING THIS SURVEY.

Thank you for completing this survey. Your feedback will help us understand how community facilities can work together to meet community needs.

If you'd like to give feedback on another facility, please fill out a separate form.

We'd love you to also complete our main Community Facilities Network Approach survey if you haven't already. Scan the QR code for access.

haveyoursay@kapiticoast.govt.nz

PRIVACY

Personal information provided to the Kāpiti Coast District Council ("the Council"), may be held, used and disclosed by the Council for the following purposes in accordance with Council's Privacy Policy and the Privacy Act 2020:

- To enable the Council to provide you advice and information concerning products and services the Council believes may be of interest to you.
- To enable the Council to administer and maintain its records and carry out its required functions.

Information collected will not be used for any other purpose except as required by law.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you would like to ask for a copy of your information, or to have it corrected, please contact us at: kapiti.council@kapiticoast.govt.nz or +64 4 296 4700.

Further information can be found here: www.kapiticoast.govt.nz/legal-notices/

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